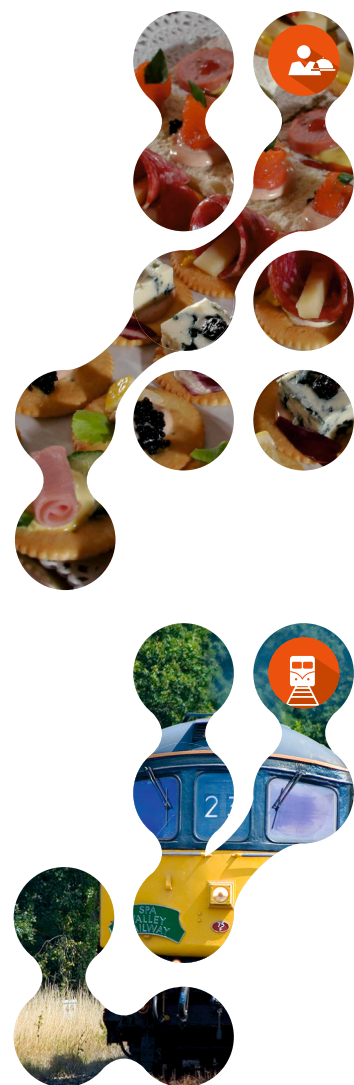




Access to hello!

Access to hello! can be done in many ways. There is an app solution that your client downloads from google / apple. Downloading the application may be connected with wifi access, i.e. the client can get wifi codes through the application, etc.

Access can also be achieved with qr/nfc labels that identify the location. The labels are not the same; each one identifies the place where it is placed (room, table, conference center, sunbed, etc.). For example, if you want to offer a 'do not disturb' service in your rooms, as the customer scans the hello! you will know that the call comes from his room. No app or login is then required.

There are many possible use modalities; you can use the app labels qr / nfc or a combination of both. In any case, access will be tailored to the specifics and needs of your unit.

Position recognition

hello! can be set to activate only if certain distance criteria are met. If your customer is more than 10 km away from your unit, you may want to turn off the 'room service' service. As soon as he approaches your premise, the service may again become active.

Special services

- Custom development and integration within hello! of new modules that relate to specific needs you may have
- Translation and preparation of your catalogs, if you so not want to set them up on your own, via the admin environment that will be set at your disposal
- Co-branding opportunities
- Third party advertising services from your hello! site

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hello! Benefits

- service automation
- high tech and innovative services
- targeted fast and expedient service
- staff decompression
- human resource optimization
- fostering customer loyalty via bonus schemes
- ability to offer advertising space to third parties and your partners
- real time services such as information on the headcount of various spaces (e.g. restaurants, gyms, spa, etc.) or information on space comfort and air quality parameters
- business analytics on the productivity of your business as well as your client preferences

hello! Devices

hello! Allows your clients and your staff to communicate with devices. They can switch on lights, set their set HVAC points, etc.

This is the emerging world of Internet of Things, i.e., tele-monitoring and tele-control of your devices, all from your mobile phone.

hello!

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hello!

Smart HoReCa

Give power
and convenience
to your guest

hello! Welcome!...

hello! is here to support your business with its innovative, cute, high tech, and extrovert personality. It has been designed to assist both your business as well as your clients' experience when interacting with you. Enjoy a resourceful communication with your customers, supervising and even creating their needs.



hello! A birds view...

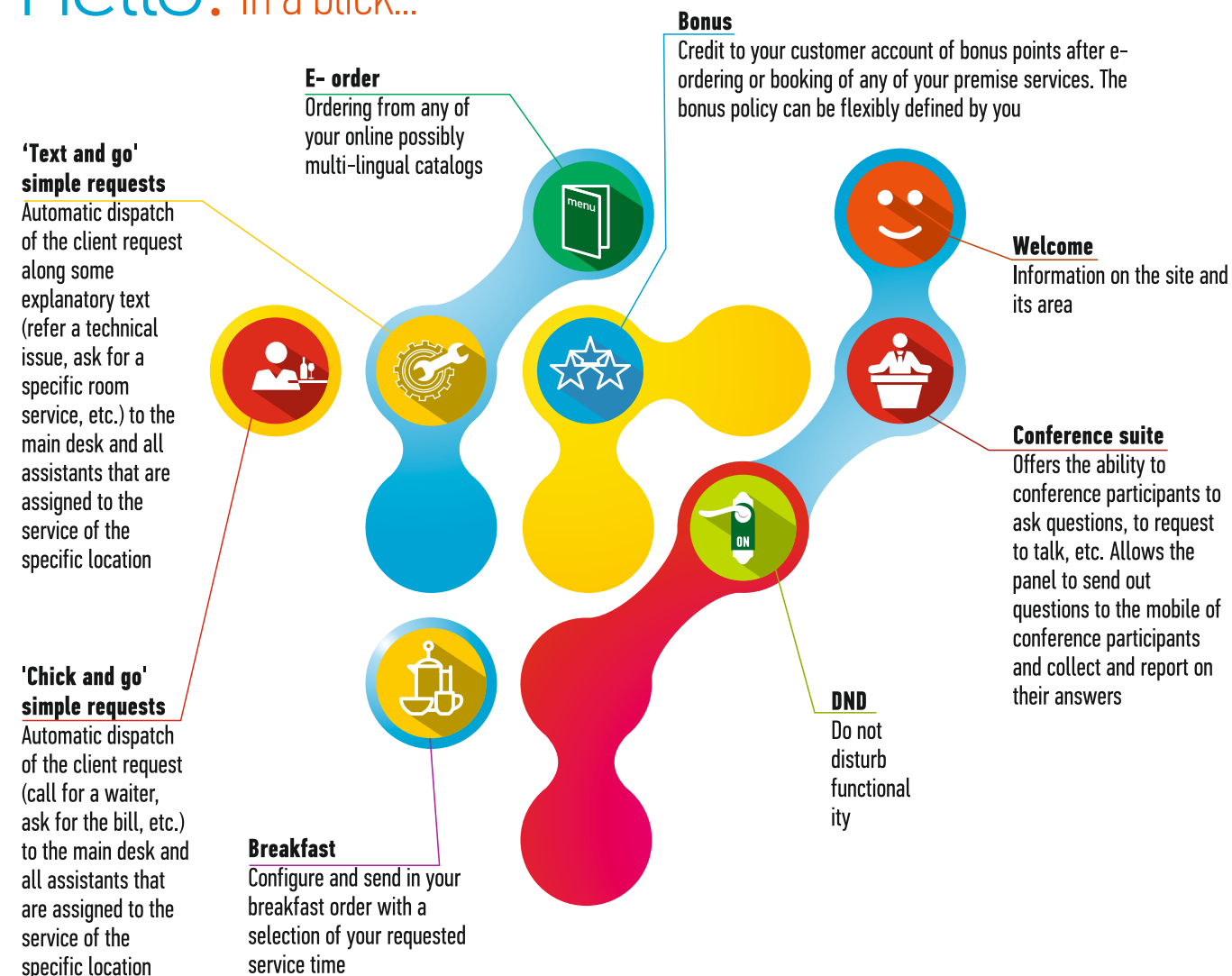
Customers either via the site app or by scanning a discreet QR / NFC tag obtain instant access to a number of services. The tag can be either stuck on a desk, table, etc. or can be given to the user. In the former case the tag identifies the **location** (permanent installation), in the latter the **user** (non permanent installation).

hello services! can range from simple calls (ask for the bill) to innovative applications (booking, real-time information, ordering). In either way, services are offered automatically and in the correct priority to where the customer is located, thus freeing him from inconvenient and often confusing procedures.

hello! offers the opportunity for detailed adaptation to the needs of each position it supports. For example you can also hello! tags in both restaurants and in rooms. Different icons and applications will now show up, relevant to each context.



hello! In a blink...



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My account

All customer account details are displayed (need to contact the hotel application to retrieve data)

Remote control

"Talk" with our devices with your mobile. Switch on lights, set your set-points, etc.

Signage

Manage your visuals (video, slides, web content) and send it to your smart screens (connected to wifi)

Rating

Register your customer views and comments on your services via multilingual questionnaires

Booking

Allows your customer to book places at your restaurant(s) or other services (sauna, gym, etc.) of your premise

News

Offers real time information on events, discounts, etc. taking place at your own premise in the next days; the module can also be used for nearby events organized by third parties, who will offer you an advertising fee. Customer is notified via web notification (app required!)

Air

Real time information on the comfort (temperature, etc.) or air quality (CO2, etc.) at various spaces of your premise

E- pay

Allows customers to carry out e- payments with their credit cards

Wake up call

The reception is notified and confirms the customer wake up time.

hello! In a blink...